

Thank You for Your Order!

We are pleased to have you as a Geno's Garage customer. We hope that this shipment meets with your satisfaction. Should there be any problem with your order or damage to your package, please contact us directly at (800) 755-1715 or (770) 886-2500.

Warranty Claims and Errors in Shipping:

All products in our catalogs and on our website carry a one-year warranty or the manufacturer's warranty, whichever is longer, against defects in parts and workmanship. The warranty period begins at the date of purchase. Should a problem occur within the warranty period, contact us immediately at (800) 755-1715. Errors in shipment, as well as warranty claims, will be handled promptly. At Geno's Garage's discretion, we will replace the product with new or reconditioned product, correct the reported defect, or refund the purchase price of the product as appropriate. Geno's Garage will not be responsible or liable for labor or incidental costs of any kind unless approved by a Geno's Garage staff member (in writing) in advance of any charge being incurred. In no event shall Geno's Garage's liability exceed the cost of the goods.

Customer Returns:

If you are not satisfied with your purchase from Geno's Garage, you may return any **new or unused** item within 90 days of the date your item was shipped for a full refund of the purchase price. If your product has been used or installed, please contact us for warranty assistance.

All parts are warranted against manufacturer's defects. Parts used in racing, competition, or in any manner other than normal usage are not warranted for wear or breakage.

Parts damaged due to improper installation are not returnable. Any part which, in our opinion, shows evidence of being used or installed contrary to manufacturer's instructions, and/or subjected to improper handling, packaging, or shipping by the customer will not be eligible for exchange, refund, or warranty consideration. Parts not returned in new, resalable condition will be subject to a 20% restocking fee, or returned to you.

Electrical parts, once installed, can **only** be returned for warranty consideration. If you are returning an electrical part for warranty consideration, contact us before shipping the part back. Our technical staff can help to determine if a warranty claim is valid, and where the part needs to be sent.

You do not need to contact us before returning **new/unused** product. Simply complete the Return/Exchange form below. Once you've completed the form, place it in the box with the part to be returned. Please mark the corresponding invoice number as clearly as possible on the form, or include a copy of the invoice if available. This will help us process your return in a timely manner. We recommend that you arrange for appropriate insurance and electronic confirmation of delivery.

We cannot accept returns on custom or special-ordered items.

Return your package to:

Geno's Garage, Returns Department, 1150 Samples Industrial Drive, Cumming, GA 30041

Item(s) Returned:

- _____
- _____

Reason for Return:

- _____
- _____

Desired Action:
(select one)

Please exchange for the following item(s):

- _____
- _____

Please replace with same item.

Please send refund.

Refund Preference:

Check Credit to AMEX/Mastercard/VISA/Discover used to make purchase.

Refund to Paypal account used to make purchase.

Order Number (if available): _____

Print Name: _____

Signature: _____

Telephone Number: _____

Shipping Address: _____

Date: _____



If you need more assistance, we are only a phone call away.

(770) 886-2500

Monday-Friday
8:30am-5:30pm EST

GENO'S GARAGE, INC.
1150 Samples Industrial Drive
Cumming, Georgia 30041